



SAFEWAZE



REPAIRS MADE EASY

START WITH THE DISTRIBUTOR

Only the company who purchased the SRL from Safewaze can initiate the repair process.

1 **REPAIR REQUEST FORM**

The distributor will complete the repair form and include a purchase order number for authorization.

2 **SHIPPING**

The distributor will send the SRL and completed form to the Safewaze Repair Department.

3 **INSPECTION**

Our Repair Department will inspect the SRL. An inspection fee will apply if user chooses not to make repairs.

4 **QUOTE**

A repair quote will be sent to the contact person listed on the form.

5 **REPAIR & RETURN**

Once Safewaze receives approval, our technicians will begin the authorized repair. The SRL will be shipped back to the distributor unless noted on the repair form. *Shipping charges may apply.*

FINISH WITH CONFIDENCE

Your SRL is now ready to return to service! Certified service and repair from Safewaze provides complete confidence to put your workers back on the job with equipment they can trust.



Serviceable/Repair

SRL

Why Repair Your SRL?

- **SAVE MONEY:**
Repair is significantly less expensive than buying a new unit, often up to 50% savings.
- **MINIMIZE DOWNTIME:**
Safewaze completes service quickly to keep your equipment – and your workers – on the job.
- **STAY SAFE:**
Repairs completed by certified service centers maintain the equipment's integrity, ensuring it's as dependable as when it was new.
- **STAY COMPLIANT:**
Completed work is rigorously tested to ensure your SRL adheres to all applicable OSHA and ANSI standards.



225 Wilshire Avenue SW, Concord NC 28025 • 800-230-0319 • safewaze.com





Serviceable/Repairable

SRL

REPAIR SERVICE

Serviceable units sent to Safewaze from a qualified distributor will be thoroughly inspected, serviced and calibrated to factory specifications.

SERVICE WARRANTY

Your unit is calibrated to factory specifications and is warranted from defects and workmanship for a period of 90 days. Misuse or abuse of unit during that period will not be covered under this warranty.

REPAIR INSTRUCTIONS

Distributor (reseller) must fill out Repair Request Form. End-users please contact your distributor before sending in units.

No units will be inspected unless Purchase Order from authorized distributor is included authorizing repair. If the required repairs exceed the level provided, we will contact you before any work is done.

A \$60 inspection fee will apply per unit if customer chooses not to repair.

Contact customer service at orders@safewaze.com with any questions.



REPAIR REQUEST FORM

Company Name _____ Contact Name _____

Phone# _____ Email _____

Purchase Order # Authorizing Repairs _____

Purchase Order is required for all repairs.

A **\$60 inspection fee** will apply per unit if customer chooses not to repair.

QTY of units _____ Quote will be provided for each unit upon receipt.

List model # of each unit below:

_____	_____	_____
_____	_____	_____
_____	_____	_____

Ship units to: Safewaze

Attn: Repair Department

225 Wilshire Avenue SW

Concord, NC 28025

(704) 262-7893 ext. 121

Comments:
