



# PRODUCT ADVISORY

**Related Products:** Northstar Classic Leading Edge Self-Retracting Lifelines

**Date:** 09-06-2024

**Revision:** 2

### Inspection Notice:

Safewaze has identified a potential safety concern regarding the connection point hook on select Northstar Classic Leading Edge Self-Retracting Lifelines (SRLs). The purpose of this Product Advisory is to notify equipment owners/users of this potential issue, how to properly inspect the product, and how to resolve the matter.

The hook on these SRLs was implemented in January 2020. SRLs produced with this hook between January 2020 to present-day may be affected. There have been no injuries or accidents associated with this issue. The potential safety issue comes from possible misuse of the product, failure to properly maintain the product, and/or failure to inspect the product. There is no safety concern if the product is strictly used within the confines of the manufacturer’s instructions.

### Affected Products:

FS-FSP9020

FS-FSP9030

FS-FSP9050



### Issue Notification and Inspection Procedure:

With normal use of a Leading Edge or Class 2 SRL, the connection point hook of an SRL is located at the cable end of the SRL and is attached to the Dorsal D-ring of the user’s harness. In this location, the hook is unlikely to experience excessive wear and tear or damage. However, there are exceptions to this, as well as situations where an SRL anchored at foot level retracts in a “freewheel mode,” which can subject the connection point hook to excessive abrasion. This scenario can lead to possible damage over time. Inspecting the components of the SRL prior to every single use is essential. Detailed inspection procedures for SRL components can be found in the product’s manual.

### How to Inspect the Connection Point Hook:

1. Securely hold the connection point hook in your hand.
2. Locate the pin that holds the swivel point to the base of the hook.

**Step 1:**



**Step 2:**



3. Inspect the pin for excessive damage. Verify the pin is not excessively damaged, loose, or missing. If missing, immediately remove the hook from service. A loose or missing pin could lead to unintentional disengagement, serious injury, or death.

**Step 3: Acceptable**



**Step 3: Unacceptable**



Please review this Product Advisory immediately and contact the Safewaze Customer Service Team for a listing of the affected products sold to you. If you have followed the steps above and detected this issue, please return the product to Safewaze for a complete repair, or replacement, if needed.

**Distributors:**

Please immediately forward this Product Advisory to any customers who have purchased affected products from you. Please provide any assistance requested by your customers to complete the process.

If you have any additional questions regarding the information in this advisory, or require further information regarding this matter, contact Customer Service at (800) 230-0319.

Additionally, refer to the Safewaze manual provided with the product, or available online, for proper use and operation information.